



MANAGE LIKE A BOSS

Format:

**Webinar, Keynote,
or Workshop**

Duration:

60–120 Minutes



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Manage Like a Boss

Session Overview

Great managers do more than complete tasks—they shape culture, inspire performance, and drive results. This practical, action-oriented program sharpens your core management skills, focusing on:

- Communicating clear expectations that set your team up for success
- Setting meaningful goals that boost motivation and accountability
- Delegating to empower and engage
- Delivering STAR feedback that sparks real behavior change
- Recognizing achievements to fuel retention
- Building a team culture that motivates
- Writing fair, objective, and actionable performance reviews

Whether you're new to management or looking to refresh your skills, this course gives you the tools and confidence to lead your team to success.

Learning Objectives

After this session, participants will be able to:

- Share their expectations for performance so employees can meet them
- Delegate tasks effectively without taking them back
- Give STAR Feedback to correct and enhance performance
- Recognize others for retention and morale
- Motivate others using a powerful assessment
- Review performance in a way that changes it for good

